



What Is CCTV Remote Monitoring?

A simple description would be, a CCTV camera connected to an alarm system, when the alarm is triggered, a signal is sent to the monitoring station alerting the controller to the activation, a live picture from the activated camera is automatically shown on screen. The controller can then see the reason for the activation and take appropriate action (call police, send our Response Vehicle, inform the customer etc.)

Remote Monitoring Station:

SECURITAY have invested in a Remote Monitoring Station situated in a purpose built concrete bunker and state of the art technology with secure lines of communication. This is to give the client the peace of mind that any activation will be transmitted and responded to immediately.

Staff:

The Monitoring Station is staffed by a dedicated team of fully trained Controllers. All controllers are vetted to BS7858 standard, meaning that the controllers undergo a full ten-year check; in addition, all staff undergo a Police Check. In addition to the above points our Control Room Personnel have a wealth of knowledge in the latest CCTV technology.

Site Survey:

As a standard company policy, one of our Security Consultants would firstly carry out a full Site Survey including a risk assessment of the premises in question free of charge. The risk assessment report would then be incorporated into a detailed 'Site Survey Dossier' to be held on file in the Monitoring Station, and a copy given to the client for reference and authentication. These instructions would detail any other required response duties, and emergency contact information. The findings of this site survey can be amended at any stage throughout the contract; this will allow a solution to protect more trouble related areas of the specific site.

Quality Control:

SECURITAY operates a quality control system to BS7499 standards for Uniformed Guarding companies. This system applies to all aspects of the Remote Monitoring Operation, from receipt of an enquiry through survey, composition of specifications, procurement and agreed support service thereafter. It allows for on-going reviews both internally and with the client thereby addressing both the client's needs and expectations.

Return on Investment:

Security is a major investment for any company; Manned Guarding can be very expensive and has an unfortunate effect on your balance sheet. While Remote CCTV Monitoring has the opposite effect firstly, it reduces expenditure, and secondly it is an asset to be included on your balance sheet.

Cost Savings:

TYPICAL ANNUAL COSTS

Timescale	Manned Guarding	Remote Monitoring	SAVING
Year One	£55k	£20k	£35k
Year Two	£55k	£3k	£52k
Year Three	£55k	£3k	£52k
TOTAL	£165k	£26k	£139k

The above costs are based on a typical manned guarding location with 1 security guard 24 hrs per day, 7 days per week, replaced by 4 external CCTV cameras, long range external sensors, communication link to Monitoring Station, site monitoring, daily reports, key holding and response service.

The charges for year two and three include equipment maintenance contract, site monitoring, daily reports, key holding and response service. The equipment may be leased over a three or five year period.

CUSTOMER PROVIDES

Manned Guarding

Accommodation and rest / wash facilities

Heat and light

Communications

Disadvantages

Human Failings

Breaks required

Inconsistency (sickness, holidays)

Additional costs (heat, light, and telephone)

Can only be in one place at one time

Easily visible

Remote CCTV Monitoring

A telephone line

Advantages

Silent and immediate response

Covers all areas all of the time

Consistent system

Dramatic cost reduction

Verification for police response

Discreet

A Simplified Version of How Our System Operates:

- After installation, your CCTV system will be monitored by our 24hr Command & Control Room.
- The system can be armed or disarmed by; select personnel at the site or in our Command & Control Room.
- When set, anyone or thing triggering an alarm sensor will be targeted by the camera covering the activated sensor.
- An alarm will instantly sound in our control room and our monitoring system will display an instant picture of events as they happen.
- Our Control room staff will determine the cause, and take the appropriate action.
- In the event of a crime or incident in progress or even suspicious happenings, we will immediately inform our Emergency Patrol, the Police or relevant emergency service.
- Using this system, we can also fit audio capabilities, so that we can communicate with staff on site in conjunction with the cameras, or warn off trespassers "You are being recorded - please leave the site".
- Your premises will be recorded 24 hrs per day 365 days per week, tapes available for your perusal or use in Criminal / Health & Safety proceedings.

Enquire Now

For more information about our Manned Guarding services please do not hesitate to contact Richard Jennings on 01382 732090 or email Security on sales@securitay.co.uk