

SECURITAY LIMITED

LONE WORKERS MONITORING SERVICE

If a member of your staff has to work alone on, or away from your premises as part of their job, It is your responsibility to ensure that these members of staff are not placed at any extra risk as a result of their job role. This includes attending out of hours alarm activations.

Securitay provide lone worker monitoring services for these situations the member of staff checks in to Securitay control centre on an automated check call system, (see check call video). Controllers are alerted to missed calls and a mutually agreed action plan is put in motion.

CASE HISTORIES

Case 1

Scenario

An IT company based in Aberdeen has a technician John that is required to work at night in client's premises. The clients H&S officer asked what procedures were in place for John in case of accident/emergency? The IT company did not have a 24 hour operation so there would not be anyone to monitor John or for him to contact out with normal working hours.

Case 2

Scenario

Shelia works most weekends for an estate agent selling new houses from an onsite show house. Her weekend schedule is as follows:

<i>Dundee. 1300-1700hrs Sunday, Broughty Ferry 1300-1700hrs</i>	<i>Saturday,</i>
<i>commences work she is classed as a lone worker. The estate agents do not have anything in place to ensure Shelia's safety.</i>	<i>From the time Shelia</i>

Remedy Case 1 & 2

Securitay has set up a lone worker monitoring service for Shelia/technician. The relevant companies email Shelia's/John's work schedule for the coming month Securitay enter this in the automated system and schedule checks calls. Sheila and John check in at agreed start time and then hourly until agreed finish time. Shelia and John have been informed that it is permissible to phone within a 10 minute period either earlier or later in the event he/she is dealing with clients. If Shelia or John miss a "check call" it will automatically alert our 24/7 duty controller and an agreed escalation plan is put into motion. Agreed passwords and duress codes are put in place to ensure authenticity, of caller.

The Estate Agent and IT company are now compliant with H&S legislation for lone workers.

Enquire Now For more information about our Manned Guarding services please do not hesitate to contact

Richard Jennings on 01382 732090 or email Securitay on sales@securitay.co.uk

